



RELOADABLE CARD PROGRAM

Frequently Asked Questions

Do I have to use a new card each time I need to reload funds?

No. That is the beauty of these cards being reloadable. You keep the same card and just reload as needed when it is convenient for you. This process is also environmentally friendly.

Are there any fees or hidden costs to add funds to the cards?

No. By reloading your card you are supporting First Baptist Church while doing your normal grocery shopping.

How do I tell the balance on my card?

Each time you make a purchase, your receipt will list the balance on your card. You can also ask any cashier or customer service representative to tell you the balance by presenting them your card.

How do I load money onto my card?

Before checking out, simply stop by the customer service desk, or any cashier at the check stand or at our Fuel center. They will be happy to assist you with this process. It is very quick and easy.

How much can I add to my reloadable card?

Your card can carry a maximum balance of \$500 at any given time. There is also a separate limit of a combined total for all reloads of \$500 during a 24 hour period.

Do I have to use cash for this reloading transaction?

No. You can reload using cash, check, credit or debit card for this payment.

If you have more questions, please contact: JESSICA JORDAN AT 970-667-4418

What if I lose my card?

Just like the fixed amount cards, you should treat your reloadable card like cash. If you lose it there is a chance we can get funds transferred, but if someone finds it and uses it before this, the funds will be lost. If you do lose a card you will need to get a new one through FBC.

How often will First Baptist receive reward money?

First Baptist Church will receive 5% reward money every time the total amount loaded on all cards goes over \$5000. That's \$250 to the church for purchasing what we already purchase!

What sorts of things can I purchase using the card?

Almost all merchandise you normally purchase: Groceries, prescriptions, fuel, seasonal items, flowers, etc.

What can't I purchase using the card?

Things you can't purchase are typically listed as services: money orders, Western Union, lottery tickets, stamps, Tickets West, and other gift cards are considered services.

Where else can I use my card?

Safeway Affiliations

Vons
Pavillions
Genuardi's
Dominick's
Carrs
Randall's
Tom Thumb

King Soopers Affiliations

City Market
Kroger
Fred Meyer
Ralphs
Fry's & Fry's Marketplace
Dillons
Smith's Food & Drug
QFC
Loaf and Jug

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